

## **Social Services Ministry – Eligibility & Service Criteria**

The Social Services Ministry at The Riverside Church provides short-term assistance to individuals and families with minor children who are experiencing hardship and reside within our designated catchment area: **Community Districts 9, 10, and 12 (West 96th Street to West 179th Street)**. Services are offered based on demonstrated need, program guidelines, and availability of funds.

### **Eligibility Criteria**

- Applicants must reside within the Ministry’s designated catchment area (**West 96th Street to West 179th Street**).
- Required documentation may include, but is not limited to:

### **Food Pantry & Clothing Distribution:**

Identification, proof of birth for minor children, and proof of address.

### **Direct Aid Program:**

Identification, proof of income, lease agreement, utility bill or disconnection notice, rent ledger or payment history, and other supporting documentation as requested.

- Applicants must demonstrate verifiable financial hardship
- Assistance is intended to be temporary and stabilizing, not ongoing
- Applicants must demonstrate the ability to sustain housing or expenses after assistance is provided
- If approved for financial assistance, you will be required to provide proof of payment for either rent or utilities for the following three consecutive months after the assistance payment has been made. Failure to comply with this requirement may affect your eligibility to request or receive future financial assistance.

### **Services Offered**

#### **Food Pantry**

Open Tuesday through Friday, serving the first 125 guests each day beginning at 9:00 AM.

#### **Clothing Distribution**

- Casual clothing: Tuesdays & Wednesdays (first **35** guests)
- Professional attire: Thursdays (*by appointment only*)

#### **Direct Aid Program**

One-time financial assistance for eligible expenses (*by appointment only*)

#### **Catchment Area Zip Codes**

#### **Community District 9 (CD9):**

10023, 10024, 10025, 10026, 10027, 10030, 10031, 10032

**Community District 10 (CD10):**

10026, 10027, 10030, 10031, 10037, 10039


**Community District 12 (CD12):**

10032, 10033, 10034, 10039, 10040

Please note: Submission of an application does not guarantee assistance. All requests are reviewed on a case-by-case basis and are subject to program guidelines, funding availability, and verification of the information provided.

For additional information or to determine eligibility, please contact:

**Social Services Ministry**

 212-870-6753

 [apimentel@trcnyc.org](mailto:apimentel@trcnyc.org)