

Social Services Ministry – Eligibility & Service Criteria

The Social Services Ministry at *The Riverside Church* provides short-term assistance to individuals and families with minor children who are experiencing hardship and reside within our designated catchment area (**West 96th Street to West 179th Street**). Services are offered based on demonstrated need, program guidelines, and availability of funds.

Eligibility Criteria

- Applicants must reside within the Ministry’s designated catchment area (West 96th Street to West 179th Street).
- Required documentation may include, but is not limited to:
 - **Food Pantry and Clothing Distribution:** Identification, proof of birth for minor children and proof of address.
 - **Direct Aid Program:** Identification, proof of income, lease agreement, utility bill or disconnection notice, rent ledger or payment history, and other supporting materials as requested.
- Applicants must demonstrate a verifiable financial hardship (**applicable to the Direct Aid Program only**).
- Assistance is intended to be **temporary and stabilizing**, not ongoing (**applicable to the Direct Aid Program only**).
- Applicants must demonstrate the ability to sustain future housing or expenses after assistance is provided (**applicable to the Direct Aid Program only**).

Services Offered

- **Food Pantry**– Open from Tuesday through Friday to the first 125 guests each day starting at 9:00am
- **Clothing Pantry** - Casual clothing distribution available on Tuesdays and Wednesdays to the first 25 guests and Professional attire distribution on Thursdays (**by appointment only**).
- **Direct Aid Program** - One-time financial assistance for eligible expenses (**by appointment only**).

Catchment Area Zip Codes:

10023, 10024, 10025, 10026, 10027, 10030, 10031, 10032, 10033, 10035, 10037, and 10039

Please note that submission of an application does **not** guarantee assistance. All requests are reviewed on a case-by-case basis and are subject to program guidelines, funding availability, and verification of the information provided.

For additional information or to determine eligibility, please contact the Social Services Ministry at **212-870-6753** or apimentel@trcnyc.org.